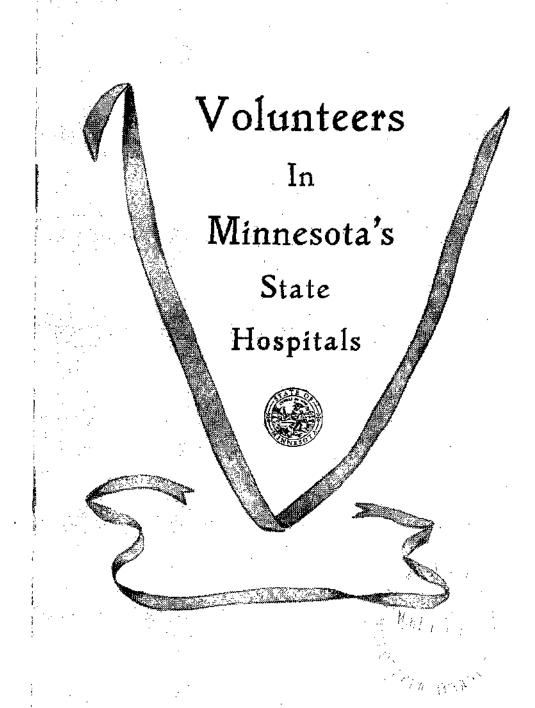
# VF-Volunteer Services



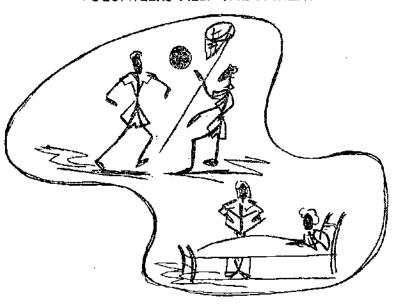
### SALIMES (9) STATEMENT SCHOL

Department of Public Welfare
177 University Avenue
St. Paul Minnesofa

MR: MORRIS HURSE

MRS: MIRIAM KARLINS
State Volunteer Coordinator

## WHY VOLUNTEERS? VOLUNTEERS HELP THE PATIENT



By their personal interest and intelligent understanding.

By representing to the patients a contact with the community.

By being good listeners.

By offering the patients free choice of the many activities which are made possible because of volunteer participation.

By helping to individualize the patients.

By giving the patients an opportunity to mingle with "well" people outside the hospital family.

By their acceptance of the patient.

By supplying various activities, programs and materials which would not otherwise be available.

By providing a warm, friendly atmosphere.

#### WHY VOLUNTEERS?

#### **VOLUNTEERS ASSIST THE STAFF**



By supplying extra hands and feet to assist with many duties.

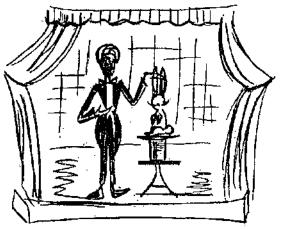
By their interest and helpful suggestions.

By relieving staff of many small details, thus enabling them to devote more of their time to those jobs for which they have been trained.

By the many outside services and gifts which volunteers supply.

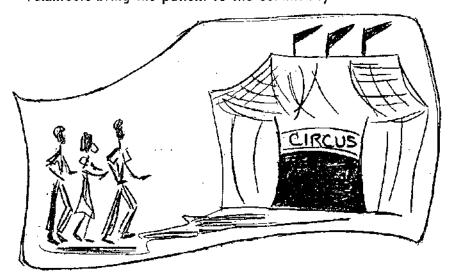
### WHY VOLUNTEERS?

Volunteers bring the community to the patients.



(by providing outside shows, speakers and entertainment)

Volunteers bring the patient to the community

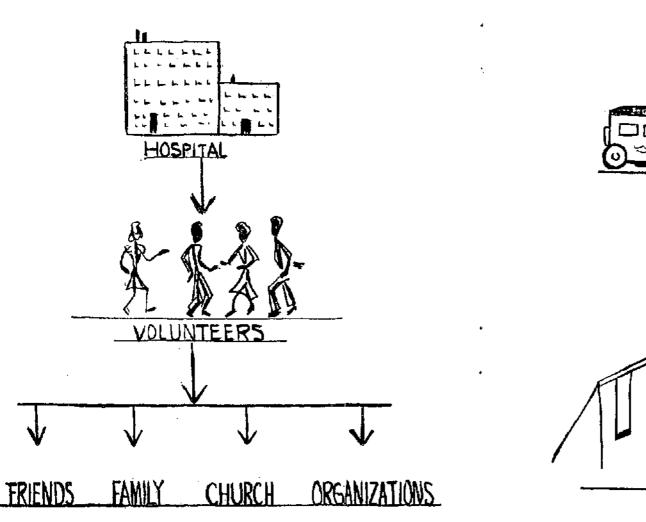


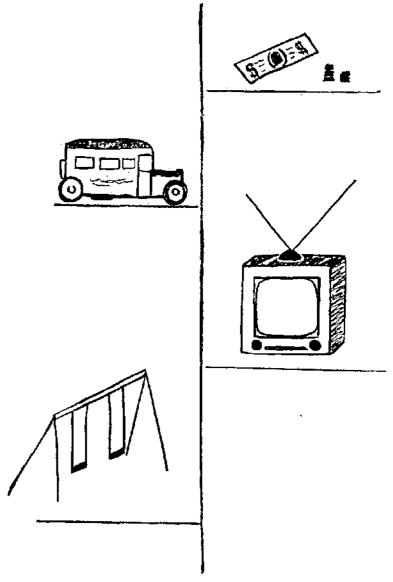
(by providing free tickets to community events)

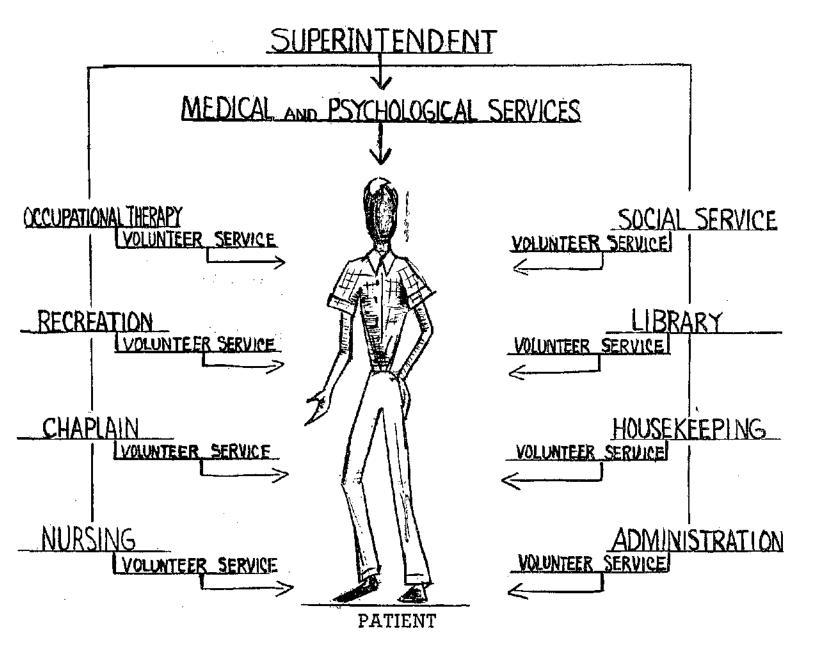
### WHY VOLUNTEERS?

Volunteers interpret the hospital and its program to the community.

Interested volunteers supply gifts and funds.

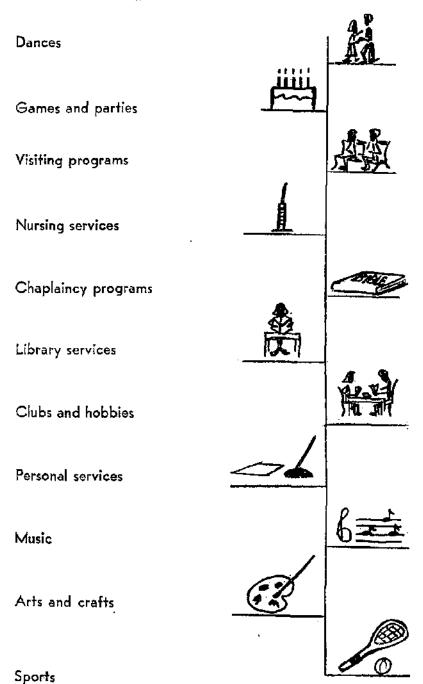






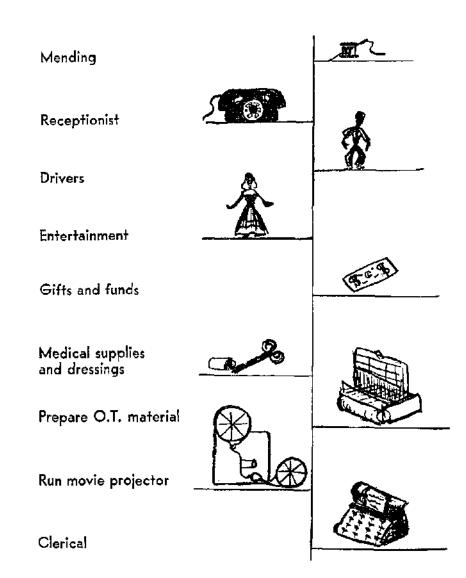
Volunteers assist in almost every department in the hospital. Together volunteers and staff work as a team—Their common goal—the welfare of the patient.

### WHAT CAN VOLUNTEERS DO? PATIENT CONTACT ACTIVITIES



### WHAT CAN VOLUNTEERS DO?

### NON-PATIENT CONTACT ACTIVITIES



### OUESTION AND ANSWER SHEET

- Q. How can volunteers obtain information on the volunteer program of a particular hospital?
- A. Address your letter of inquiry to the hospital superintendent who will forward it to the person in charge of volunteer services.
- Q. How can an interested citizen obtain general information on the state-wide volunteer program?
- A. Write to the State Coordinator of Volunteer Services, Department of Public Welfare, St. Paul, Minnesota.
- Q. Does a volunteer have to have professional background or training?
- A. No. Some of the best volunteers have had no formal training in the areas or departments in which they work. The only prerequisite is an intelligent and understanding attitude plus the ability to give of ones self to help others.
- Q. How will volunteers determine if they are suited to a particular job.
- A. There is a two or three time on-the-job in-service training period. During that time the staff and volunteer are able to evaluate the situation.
- Q. Are men volunteers needed?
- A. Definitely yes. There are many projects and activities that can best be carried on by men volunteers. There are other projects that can be carried on by either men or women or both.
- Q. Do volunteers replace staff?
- A. No. Volunteers never replace staff—they do supplement staff activities.
- Q. How many hours per day or month are volunteers required to give?
- A. Volunteers determine the days and number of hours they are able to give.

### QUESTION AND ANSWER SHEET

- Q. Do volunteers receive any training?
- A. Yes. In addition to the two or three times on-the-job inservice training—periodically orientation courses are held. These courses are conducted by the hospital staff.
- Q. Are volunteers left alone with patients?
- A. No. Volunteers always work under supervision. A paid employee is always present in those programs where volunteers work directly with patient.
- Q. How often must volunteers visit the hospital?
- A. Volunteers are placed in various activities depending upon their interest and the amount of time they are able to give. There are many programs volunteers can assist with —some on a weekly basis, others on a monthly basis and still others on an occasional basis.
- Q. How is it determined where and how volunteers will be used, if they do not indicate a job preference?
- A. The hospitals have a questionnaire form which includes the various jobs in the various departments where volunteers can be of assistance. There is space on these forms for volunteers to indicate their job preference based upon their training, experience or interest. The purpose of the questionnaire form is to acquaint volunteers with the areas of service, and offer them the opportunity of selecting the type of job in which they are most interested. It ties together the requests of the hospital for volunteers with the interests and talents of the volunteers.

### MEET YOUR STATE HOSPITALS

कित्रहा	ANOKA STATE HOSPITAL	(App. Pop.) 1250
199	HASTINGS STATE HOSPITAL	0001
A Print	WILLMAR STATE HOSPITAL	1450
	ST. PETER STATE HOSPITAL	2400
	MOOSE LAKE STATE HOSPITAL	1300
1 1 1 1 1	ROCHESTER STATE HOSPITAL	1760
	SANDSTONE STATE HOSPITAL.	480
1 2 2 2	FERGUS FALLS STATE HOSPITAL	2000
	FARIBAULT SCHOOL & COLONY	3200
The R	CAMBRIDGE SCHOOL & HOSPITAL	1110

Approximately 16,000 people in our state hospitals. Ten hospitals in our state devoted to a program of care and treatment.

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